

# Online Payment Refund & Cancellation Policy

In most cases, No refund will be granted once the payment is done. However, exceptions may be made based on the following circumstances:

- Multiple payments for same services.
- A candidate paid the fee online but did not get the confirmation due to connection failure and the institution/college is not able to provide softcopy of the Fee Invoice.

Transaction fees charged would not be refunded/ reversed for any refund or reversal of any transaction.

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## **NOTE**

For online payments, it is important for candidates to note the transaction number and order no. for future reference and request for any type of Refund, for whatsoever reason, will be at the sole discretion of the Institution/College.